

Christine Dianne Nacar-Palileo

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Profile

Senior QA Automation Engineer with 12+ years improving product quality for web and API platforms across hospitality, martech, and banking. Build scalable Cypress/Selenium automation (E2E, component), API tests (Postman), and performance baselines (Lighthouse, Puppeteer), integrated with CI/CD (Buildkite) and Git. Lead test strategy, test management (TestRail, Xray), defect tracking (JIRA), visual testing (Percy), and observability (Grafana, Graylog); strong SQL. Recognized for shift-left practices, cross-functional collaboration, and mentoring that accelerates reliable, customer-centric releases.

TECHNICAL SKILLS

QA Automation
Google Lighthouse
NoSQL (MongoDB)

Manual QA Testing
Business Management Software
Solutions
Adobe Photoshop

Cypress
Applications and Services (SAP)
REST API

Playwright
SQL Server

WORK-RELATED EXPERIENCE

Senior QA Engineer, SiteMinder

Apr 2021 — Present

- Led end-to-end test strategy mapped to user stories in TestRail/Xray, improving traceability and release confidence.
- Built and maintained Cypress E2E and component suites for dozens of critical flows; integrated with Buildkite to gate merges and significantly reduce manual regression time.
- Created robust API test data and checks in Postman, increasing reliability of test environments and defect reproducibility.
- Established Lighthouse/Puppeteer performance baselines; partnered with engineers to resolve bottlenecks and strengthen Core Web Vitals.
- Implemented Percy visual regression testing to catch UI drift pre-release and reduce front-end escapes.
- Monitored product health with Grafana and Graylog; triaged incidents and drove root-cause actions to lower P0/P1 post-release defects.
- Validated data integrity via Sequel Ace/Pro and SQL; supported rapid hotfix verification.
- Owned defect lifecycle in JIRA and communicated risks/status to Engineering Manager, Tech Lead, and developers; mentored quality engineers.

Senior QA Analyst, RedPoint Global Inc.

Jul 2018 — Apr 2021

- Authored and executed comprehensive test cases, data, and scripts from user stories/designs, ensuring requirements conformance and coverage.
- Automated REST API tests with Telerik Test Studio and front-end flows with Cypress, expanding regression coverage and shortening cycle time.
- Standardized Git workflows (SourceTree) and managed test matrices across build versions using VirtualBox.
- Partnered early in requirements/design to drive testability and defect prevention.
- Maintained a living regression repository; tracked and triaged defects to closure in Visual Studio.
- Co-authored test plans and delivered clear weekly status reports to stakeholders.

QA Tester, Bank of the Philippine Islands (BPI)

Mar 2018 — Jul 2018

- Validated Hadoop-based Big Data pipelines and ETL using Hue and SQL Developer to ensure accuracy across multi-source ingest.
- Translated technical specs into testable scenarios; created/executed cases and logged/verified fixes, improving pre-UAT data defect detection.
- Partnered with engineers and data teams to resolve issues quickly and maintain delivery timelines.

Senior QA Engineer, Betica Technology Solutions

May 2015 — Mar 2018

- Delivered functional and non-functional testing for web and mobile products to accelerate high-quality releases.
- Authored test plans and managed coverage and execution in TestLink.
- Strengthened data validation via SQL (SQL Developer) and ensured consistency across environments.
- Improved API reliability with REST regression suites (Postman, SOAPUI, JMeter).
- Reduced manual effort by building Selenium WebDriver/Katalon automation (Java, Groovy) for critical flows.
- Verified application configurations via PuTTY to expedite root-cause analysis.
- Decreased defect leakage by reproducing client issues and tracking fixes to closure in JIRA.
- Enabled stakeholder decisions with concise reports/presentations; mentored junior testers to raise team throughput.

Quality Assurance Engineer, YONDU IT Solutions

May 2014 — May 2015

- Analyzed business and system requirements and derived clear, testable acceptance criteria.
- Designed and executed functional and regression test cases; documented results and defects.
- Queried Microsoft SQL Server to validate data and troubleshoot issues.
- Tracked, prioritized, and reported defects to resolution.
- Gained hands-on exposure to EDI standards (XML, EDIFACT, X12).

Associate Systems Integrator, Delphi Automotives, United States, Project (GXS Phils. Inc.)

Aug 2012 — May 2014

- Delivered bulk and one-off Trading Partner configuration implementations for Delphi Automotive in GXS Managed Services, accelerating partner onboarding.
- Built and maintained client-trading partner relationships; provided 3rd-level support for integration issues to restore transactions quickly.
- Deployed and tested EDI profiles, trading relationships, and maps (850, 855, 856, 810, 832) to ensure standards compliance and data integrity.
- Analyzed bypass/problem cases and provided solutions, reducing incident backlog and keeping SLAs on track.
- Gained deep EDI exposure across automotive supply-chain integrations.

Testing & Quality Assurance Specialist - OJT, Bayview Technologies, Inc.

Jun 2011 — Nov 2011

- Responsible for designing and conducting rigorous tests, ensuring that software development work conformed to the signed requirements of users and clients

- Ensured that software met security and quality criteria

EDUCATION

MAPUA INSTITUTE OF TECHNOLOGY (MIT)

Bachelor of Science in Information Technology, 2008 — 2012

Major in HP-UNIX Administration

EXTRA-CURRICULAR ACTIVITIES

Member - Association of Computing Machineries, Mapua Student Chapter

Jul 2010 — Jan 2012

Member - Illuminata Mapua

Jul 2009 — Jan 2010

Member - WebMasters Guild

Jul 2008 — Jan 2012

RESEARCH PAPERS AND PROJECTS HANDLED

All-Out Brain Mobile Game for Nokia Touch Phones with Symbian 3 OS

Capstone Project for Mobile Game users of Nokia touch phones with Symbian 3 OS

All Access Transport Card

A research paper for MRT and LRT ticketing system

Encore OS

A prototype design of an Operating System

Entry Level Local Area Network Case Study

Case Study for Cisco Networking Course

Routing Protocols and Concepts

Case Study for Cisco Networking Course

PhinoyPhoto

A website that contains multimedia projects

Pearl Harbour 3D

Short 3D Animation Film

Rainforest Fitness Gym

Database system to manage gym transactions.

TRAININGS AND SEMINARS ATTENDED

SAP Fundamentals

Jun 2010

Developers Connect sa Mapúa

Feb 2010

CISCO - CCNA2 Exploration

Jul 2010

CISCO - CCNA1 Exploration

May 2010

JCI Manila-Mapua Technopreneurship Boot Camp

May 2012 — May 2012

Beginning Android

Jun 2012

Application of Agile in Game Development

Jun 2012

The Agile Framework

Jun 2012